FIND A HERITAGE & HERITAGE PLUS 1 PROVIDER

OPTION ONE – *Generating a list of Premera Blue Cross Heritage & Heritage Plus 1 providers within a specific area*

1. Access the Premera Blue Cross website by clicking here or typing the website address into an internet search bar https://www.premera.com/wa/visitor/find-a-doctor/doctor-dentists-and-more/
2. The find a provider home page should look like this:

3. Under the section labeled *SEARCH AS A VISITOR*, click the *HERITAGE & HERITAGE PLUS 1* link:
4. The Heritage & Heritage Plus 1 search page should look like this:

5. At the top of the page, you can click on the link by **MY LOCATION** to search within a specific area:
6. Type in the zip code you would like to search for providers.
7. Once you have selected your search area, click on the MEDICAL CARE button on the bottom of the page:

8. Once you have selected medical care, you have the option to search for different providers:

9. Select the type of medical care you would like to search for:
   a. For example, click on the PRIMARY CARE button:
10. Once you have selected primary care, you have the option to search a specific practice area and you will need to make a selection:
   a. For example, click on the **FAMILY MEDICINE** button:

11. Once you have selected family medicine, a list of providers will populate that are within your Premera Blue Cross Heritage & Heritage Plus 1 Network:
12. Once you have generated a list of Heritage & Heritage Plus 1 providers, you can PRINT, DOWNLOAD, or EMAIL your list:

OPTION TWO – Searching for a specific provider to verify if they are within the Heritage & Heritage Plus 1 Network

1. Access the Premera Blue Cross website by clicking here or typing the website address into an internet search bar [https://www.premera.com/wa/visitor/find-a-doctor/doctor-dentists-and-more/](https://www.premera.com/wa/visitor/find-a-doctor/doctor-dentists-and-more/)
2. The find a provider home page should look like this:

3. Under the section labeled **SEARCH AS A VISITOR**, click the **HERITAGE & HERITAGE PLUS 1** link:

4. The Heritage & Heritage Plus 1 search page should look like this:
5. At the top of the page, you type in the name of your provider.
6. If your provider is within the Heritage & Heritage Plus 1 Network, their information will be displayed below:

7. If the provider is not within the Heritage & Heritage Plus 1 Network, the error message “we’re sorry, no results match that search. Try searching something else” will display:
8. If your provider does appear, click on the providers name and their information will be displayed:
9. On the bottom right corner of the screen, there will be a box labeled NETWORKS ACCEPTED, verify the provider is In-Network with Heritage & Heritage Plus 1: